

Relyon®

The best beds in the world

Exclusive to

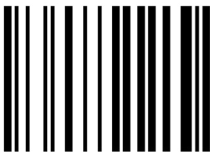
Dreams

Love your bed

**Care and Maintenance
Instructions**

**Please read this leaflet carefully and follow
the instructions before using your new mattress**

Please keep this instruction leaflet in a safe place



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Thank you for purchasing your new Relyon mattress.

Please take a few moments to read this leaflet so that your mattress will continue to give a wonderful night's sleep for many years to come.

On Delivery



A Relyon mattress is a heavy item. To avoid the risk of injury we advise that 2 people move the mattress together. On mattresses with handles, please note these are provided to assist with turning, but they should not be used to carry the mattress for any lengthy distance.



Please take care not to pierce the fabric if using a sharp implement to open the packaging.

Remove all fibre corner protectors and any plastic clips, taking care not to damage the fabric.



Once unwrapped, leave your mattress uncovered for a couple of hours to let it breathe to allow any condensation and initial odour to escape. Due to the very nature of the Relyon mattresses being handmade we allow a tolerance of +/- 2cm in their overall size. During transit the mattress can actually constrict, however with use, it should return to its normal dimensions over the first 6 to 12 weeks.



Please dispose of protective polythene packaging and corners responsibly due to the threat posed to small children and to the environment.

Upholstery Settlement

The fillings used in Relyon mattresses may settle over the first few weeks or months. Do not worry if hollows appear in the sleeping areas of your mattress leaving a central area of unsettled fillings. This is a result of the fillings compacting under your body weight. Compression through use over time is quite normal and not a fault.

By following the turning and rotating instructions below, this will help to create an even filling settlement and compression over the mattress surface.

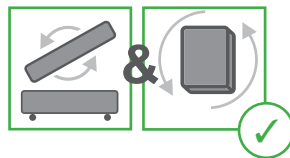
Turning & Rotating Instructions

The label on your mattress will indicate if the mattress needs regular turning, or simply rotating on the same side.



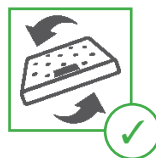
Regular Turn Mattress

Turn and rotate your mattress once a week for the first 3 months and then once a month thereafter to ensure longevity.



No Turn Mattress

Your mattress will still need to be rotated once a week for the first 3 months, then every 3 months thereafter to ensure even settlement across the surface of the mattress.



Zip and Link Mattresses

Zip & Link mattress should be unzipped, turned and rotated together so that the labels are always at the same end of the bed and the zips are aligned correctly.



Mattress Protection

To prevent discolouration or marking of your mattress, we strongly recommend the use of a mattress protector. Avoid using a plastic sheet as this will lead to damage through condensation. Any staining will void your guarantee.



Airing Your Mattress

We advise airing your mattress at least once a week by turning back the bed linen to allow air to circulate around and through the mattress.



Cleaning Your Mattress

We advise cleaning your mattress every few months with a soft brush to remove dust and to keep it fresh. Stains and spillages should be absorbed using a dry cloth or paper towels. Do not use detergents or chemical cleaners as this may bleach or disintegrate the fabric.

A Few 'Don'ts'



Do not fold or roll your mattress as this will damage the spring unit, and the tufts may come through. This will be detrimental to the comfort of your mattress.



Do not jump on your mattress. This will cause irreparable damage to the springs, cover and the base of the bed.



Do not habitually sit on the edge of your mattress for prolonged periods of time, as this will cause localised compression of fillings and damage to the mattress borders.

Never use your mattress either in a plastic bag or with a plastic bag between mattress and divan, as this will lead to damage through condensation.

Frequently Asked Questions

How do I keep my mattress in good condition?



All mattresses, whether they contain generous layers of natural upholstery, latex, or any combination of fillings will tend to settle, and more noticeably so under body weight, which is why it is so important to follow a regular rotating and turning regime to ensure an even spread of fillings. We also strongly recommend the use of a mattress protector to preserve your mattress and protect it from spillages.

Why doesn't my mattress fit on my base correctly?

All hand crafted mattresses can vary in size by +/- 2cm and is not a considered a fault. During transit the mattress can actually constrict, however with use it should return to its normal dimensions over the first 6 to 12 weeks.

Why does my new mattress feel firmer than the bed we tried in the shop?

The firmness of the new mattress upon initial use may be slightly different to the bed in the shop. However with use, the characteristics will change due to the settlement of the mattress.

Can my mattress be used on a bedstead?

The maximum slat gap we support on bedstead frames is 8cm. We recommend that any bed frames with slat gaps bigger than 8cm should be fitted with pegboard sheeting between the slat base and the underside of the mattress.